



Investors in Excellence Standard

The world's only Standard that covers all areas of an organisation

A unique framework for improvement and assessment, providing any organisation with a roadmap to achieve high performance

The Investors in Excellence Standard combines the very best approaches to excellence, enabling organisations to excel in the areas that matter most to the organisation, its customers, people and stakeholders.

Covering all performance areas, the Investors in Excellence framework guides improved achievements through effective and efficient leadership, resourcing and delivery.

The Standard is used by organisations, departments and teams both in the UK and around the world to identify what matters most and drive continuous improvement.



What Matters Most?

Identifying and maintaining focus on What Matters Most to your organisation is a precursor of success

Benefits

- ✓ Improved all-round financial performance
- ✓ Cost reduction and increased efficiency
- ✓ Greater customer and people focus with increased satisfaction
- ✓ Enhanced morale and increased people motivation
- ✓ Market differentiation secured through external recognition



Investing in excellence - it's the golden thread that runs through our organisation. It has been a great source of inspiration and motivation, instilling a clarity and rigour

CEO,
Housing sector



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g+ in @IIE_Ltd

How we do this

Whenever possible, we will focus on your prioritised live issues, share good practice from other successful organisations and equip your people with practical and effective tools that can be used time and time again.

- ✓ The identification and pursuit of what matters most to your organisation
- ✓ Uniting all members of your team to achieve excellence
- ✓ Adopting a common improvement framework and language
- ✓ Utilising proven improvement tools and techniques
- ✓ Access to expert support and a vibrant network of like-minded organisations

Outcomes

Outcomes are the fundamental evidence of whether improvement actions have succeeded. Our approaches enable you to put in place simple and effective measures to monitor consistently the results you are achieving.

- ✓ Methodologies brought to life
- ✓ Foundations and structures to support success
- ✓ Confident, enthused, capable Project Managers, Sponsors and teams
- ✓ Tools, techniques and templates that work



Continuation of this highly commended achievement assures our Board, all our stakeholders, customers, partners, patients and staff that we are effectively managing our business to the very highest principles and values

Executive Director,
NHS



Could we help you? Contact our team on +44 (0)121 746 3150

What Matters Most?

Identify • Focus • Transform

Dedicated to helping you identify and understand the critical success factors of your organisation, maintain focus and ensure that all improvement actions deliver maximum benefits against What Matters Most to you.



The IiE Standard

Leading • Resourcing • Delivering • Achieving

Our unique framework for improvement and assessment – and your roadmap to high performance.

Toolkit



Approaches

